

Solution Type	Own Solution	Own Solution
Solution Name	vDesk.works	Desktop As A Service
CPU (vCores)	2 / 4 / 8 / 16 / 32 vCores and more / BYO	2 / 4 / 8 vCores and more
RAM	4 / 8 / 16 / 32 / 64 / 128 GB and more / BYO	4 / 8 / 16 GB and more
OS Drive	128 / 256 / 512 / 1024 GB and more / BYO	NA
User Profile Disk (UPD)	25 / 50 / 100 GB and more	25 GB
Shared Storage	128 GB Included for above 50 Users	NA
Bandwidth	Un-Metered	Un-Metered
FEATURES	vDesk.works	ITVortex
Operating System	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022	Windows Server 2022
Protocol	RDP	RDP
Load Balancing	✓	NA
Application Publishing	✓	✓
Office Suite	Office 365, Office 2016 / 2019, Open Office / BYOL	Office 365
VDI (Single Session)	✓	✓
DaaS (Multi Session)	✓	✓
Printing Redirection	✓	✓
Users	Unlimited Users	Unlimited Users
Sub Domain	Included with SSL	✗
Simplified Deployment	✓	✓
Storage Type	Included Enterprise SSD over RAID 10	SSD
SECURITY FEATURES	vDesk.works	ITVortex
Active Directory Services	Free	NA
On-Prem Active Directory Sync	Free	NA
Multifactor Authentication	Mail MFA & Device Fingerprinting	Optional
Custom Lockdown Policies	✓	✗
Endpoint Protection	Webroot & Windows Defender	Trend Micro
Automatic Backup (Snapshots)	✓	NA
DNS Filtering	✓	NA
Dedicated Firewall	✓	NA
CLIENT PLATFORMS	vDesk.works	ITVortex
Windows 7 / 8.x / 10	✓	✓
Linux	✓	✓
MAC	✓	✓
IOS / Android	✓	✓
Chromebook	✓	✓
HTML5 based Web Browser	✓	✓
ON DEMAND (NO EXTRA COST)	vDesk.works	ITVortex
IPsec Site to Site VPN	Free	NA
IP based content filtering	✓	Optional
Management console	Included for above 25 Users	NA
Environment Management	vDesk.works	NA
Technical Skill Required	No	Yes
Environment Setup	Included	Included
Fully Managed Support	Managed by vDesk.works	Managed by ITVortex
Hidden Charges	No	No
TRIALS	vDesk.works	ITVortex
Free Testing Account	Yes	Yes
Product Demo	Yes	Yes
Paid POC	Yes	No
TECHNICAL SUPPORT	vDesk.works	ITVortex
Live Chat	✓	✓
Email Support	✓	✓
Ticketing Support	✓	✓
Phone Support	✓	✓
Remote Session Support	Free of Cost	✗
ADD-ON Services	vDesk.works	ITVortex
Capture Screenshots	✓	✗
Capture Keystrokes	✓	✗
Capture Mouse clicks	✓	✗
Track Productivity	✓	✗
Capture Screen Video Recording	✓	✗