



Teradici Cloud

Solution Type	Our Own Solution	AWS, Google Cloud, Azure
Solution Name	vDesk.works	Teradici PCoI
CPU (vCores)	2 / 4 / 8 / 16 / 32 vCores and more / BYO	2 / 4 / 8 / 16 / 32 vCores and more
RAM	4 / 8 / 16 / 32 / 64 / 128 GB and more / BYO	4 / 8 / 16 / 32 / 64 / 128 GB and more
OS Drive	128 / 256 / 512 / 1024 GB and more / BYO	128 / 256 / 512 / 1024 GB and more
User Profile Disk (UPD)	25 / 50 / 100 GB and more	NA
Shared Storage	128 GB Included for above 50 Users	On premise / Hosted on cloud(Paid)
Bandwidth	Un-Metered	Metered

FEATURES	vDesk.works	Teradici Cloud
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Operating System	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022	Windows10 / Windows Server 2019
Protocol	RDP	PCoIP
Load Balancing	✓	✓
Application Publishing	✓	✗
Office Suite	Office 365, Office 2016 / 2019, Open Office / BYOL	BYOL
VDI (Single Session)	✓	✓
DaaS (Multi Session)	✓	✓
Printing Redirection	✓	✓
Users	Unlimited Users	Unlimited Users
Sub Domain	Included with SSL	✗
Simplified Deployment	✓	✗
Storage Type	Included Enterprise SSD over RAID 10	Standard SSD

SECURITY FEATURES	vDesk.works	Teradici Cloud
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Active Directory Services	Free	✓
On-Prem Active Directory Sync	Free	✓
Multifactor Authentication	Mail MFA & Device Fingerprinting	✓
Custom Lockdown Policies	✓	✗
Endpoint Protection	Webroot & Windows Defender	Windows Defender
Automatic Backup (Snapshots)	Free	Paid
DNS Filtering	✓	✗
Dedicated Firewall	✓	NA

CLIENT PLATFORMS	vDesk.works	Teradici Cloud
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Windows 7 / 8.x / 10	✓	✓
Linux	✓	✓
MAC	✓	✓
IOS / Android	✓	✓
Chromebook	✓	✓
HTML5 based Web Browser	✓	✗

ON DEMAND (NO EXTRA COST)	vDesk.works	Teradici Cloud
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IPsec Site to Site VPN	Free	✓
IP based content filtering	✓	✗
Management console	Included for above 25 Users	✓
Environment Management	vDesk.works	✓
Technical Skill Required	No	✓
Environment Setup	Included	✗
Fully Managed Support	Managed by vDesk.works	NA
Hidden Charges	No	No

TRIALS	vDesk.works	Teradici Cloud
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Free Testing Account	Yes	Yes
Product Demo	Yes	No
Paid POC	Yes	No

TECHNICAL SUPPORT	vDesk.works	Teradici Cloud
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Live Chat	✓	✗
Email Support	✓	✓
Ticketing Support	✓	Paid
Phone Support	✓	✗
Remote Session Support	Free of Cost	✗

ADD-ON Services	vDesk.works	Teradici Cloud
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Capture Screenshots	✓	✗
Capture Keystrokes	✓	✗
Capture Mouse clicks	✓	✗
Track Productivity	✓	✗
Capture Screen Video Recording	✓	✗