



ANS (Formerly FastDesk)

Solution Type	Our Own Solution	Citrix desktop-virtualisation technology
Solution Name	vDesk.works	Citrix Workspace
CPU (vCores)	2 / 4 / 8 / 16 / 32 vCores and more / BYO	1 / 2 / 4 / 8 vCores
RAM	4 / 8 / 16 / 32 / 64 / 128 GB and more / BYO	0.5 / 1 / 2 / 4 / 8 / 16 / 32 / 64 GB and more
OS Drive	128 / 256 / 512 / 1024 GB and more / BYO	20 / 60 GB
User Profile Disk (UPD)	25 / 50 / 100 GB and more	N/A
Shared Storage	128 GB Included for above 50 Users	N/A
Bandwidth	Un-Metered	N/A
FEATURES	vDesk.works	ANS (Formerly FastDesk)
Operating System	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server2022	Windows / Linux
Protocol	RDP	RDP + ICA
Load Balancing	✓	✓
Application Publishing	✓	✓
Office Suite	Office 365, Office 2016 / 2019, Open Office / BYOL	BYOL
VDI (Single Session)	✓	✓
DaaS (Multi Session)	✓	✓
Printing Redirection	✓	✓
Users	Unlimited Users	N/A
Sub Domain	Included with SSL	✗
Simplified Deployment	✓	✓
Storage Type	Included Enterprise SSD over RAID 10	SSD
SECURITY FEATURES	vDesk.works	ANS (Formerly FastDesk)
Active Directory Services	Free	✓
On-Prem Active Directory Sync	Free	✓
Multifactor Authentication	Mail MFA & Device Fingerprinting	✓
Customized Lockdown Policies	✓	✗
Endpoint Protection	Webroot & Windows Defender	McAfee
Automatic Backup (Snapshots)	✓	✓
DNS Filtering	✓	N/A
Dedicated Firewall	✓	✓
CLIENT PLATFORMS	vDesk.works	ANS (Formerly FastDesk)
Windows 7 / 8.x / 10	✓	✓
Linux	✓	✗
MAC	✓	✓
iOS / Android	✓	✓
Chromebook	✓	✓
HTML5 Based Web Browser	✓	✓
ON DEMAND (NO EXTRA COST)	vDesk.works	ANS (Formerly FastDesk)
Ipssec Site to Site VPN	Free	✓
IP Based Content Filtering	✓	N/A
Management Console	Included for Above 25 Users	✓
Environment Management	vDesk.works	N/A
Technical Skill Required	No	No
Environment Setup	Included	✓
Fully Managed Support	Managed by vDesk.works	✓
Hidden Charges	No	N/A
TRIALS	vDesk.works	ANS (Formerly FastDesk)
Free Testing Account	Yes	✗
Product Demo	Yes	✗
Paid POC	Yes	✗
TECHNICAL SUPPORT	vDesk.works	ANS (Formerly FastDesk)
Live Chat	✓	✗
Email Support	✓	✓
Ticketing Support	✓	✗
Phone Support	✓	✓
Remote Session Support	Free of Cost	✗
ADD-ON SERVICES	vDesk.works	ANS (Formerly FastDesk)
Capture Screenshots	✓	✗
Capture Keystrokes	✓	✗
Capture Mouse Clicks	✓	✗
Track Productivity	✓	✗
Capture Screen Video Rec.	✓	✗

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