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Solution Type	Own Solution	Own Solution
Solution Name	vDeskWorks	Bellgroup
CPU (vCores)	2 / 4 / 8 / 16 / 32 vCores and more / BYOL	Custom / BYOL
RAM	4 / 8 / 16 / 32 / 64 / 128 GB and more / BYOL	Custom / BYOL
OS Drive	128 / 256 / 512 / 1024 GB and more / BYOL	Custom / BYOL
User Profile Disk (UPD)	25 / 50 / 100 GB and more / BYOL	Custom
Shared Storage	128 GB Included for above 50 Users	Custom
Bandwidth	Un-Metered	Un-Metered
FEATURES	vDeskWorks	BellITGroup
Operating System	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022	Windows 10/Windows 11
Protocol	RDP	N/A
Load Balancing	✓	N/A
Application Publishing	✓	✓
Office Suite	Office 365, Office 2016 / 2019, Open Office / BYOL	N/A
VDI (Single Session)	✓	✓
DaaS (Multi Session)	✓	✓
Printing Redirection	✓	N/A
Users	Unlimited Users	Unlimited Users
Sub Domain	Included with SSL	✗
Simplified Deployment	✓	✓
Storage Type	Included Enterprise SSD over RAID 10	SSD
SECURITY FEATURES	vDeskWorks	BellITGroup
Active Directory Services	Free	Free
On-Prem AD Sync	Free	Free
Multifactor Authentication	Mail MFA & Device Fingerprinting	N/A
Customized Lockdown Policies	✓	N/A
Endpoint Protection	Webroot & Windows Defender	Windows Defender
Automatic Backup (Snapshots)	✓	✓
DNS Filtering	✓	N/A
Dedicated Firewall	✓	✓
CLIENT PLATFORMS	vDeskWorks	BellITGroup
Windows 7 / 8.x / 10	✓	✓
Linux	✓	✓
MAC	✓	✓
iOS / Android	✓	✓
Chromebook	✓	✗
HTML5 Based Web Browser	✓	✗
ON DEMAND (NO EXTRA COST)	vDeskWorks	BellITGroup
Ipssec Site to Site VPN	Free	Paid
IP Based Content Filtering	✓	✓
Management Console	Included for Above 25 Users	N/A
Environment Management	vDeskWorks	Bellgroup
Technical Skill Required	No	No
Environment Setup	Included	Included
Fully Managed Support	Managed by vDeskWorks	Managed by BellITGroup
Hidden Charges	No	No
TRIALS	vDeskWorks	BellITGroup
Free Testing Account	Yes	✓
Product Demo	Yes	✓
Paid POC	Yes	✓
TECHNICAL SUPPORT	vDeskWorks	BellITGroup
Live Chat	✓	✗
Email Support	✓	✓
Ticketing Support	✓	✗
Phone Support	✓	✓
Remote Session Support	Free of Cost	✗
ADD-ON SERVICES	vDeskWorks	BellITGroup
Capture Screenshots	✓	✗
Capture Keystrokes	✓	✗
Capture Mouse Clicks	✓	✗
Track Productivity	✓	✗
Capture Screen Video Recording	✓	✗

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