

Solution Type	Own Solution	Own Solution
Solution Name	vDesk.works	AWS / Azure / GCP
CPU (vCores)	2 / 4 / 8 / 16 / 32 vCores and more / BYO	2 / 4 / 8 / 16 / 32 vCores and more / BYO
RAM	4 / 8 / 16 / 32 / 64 / 128 GB and more / BYO	4 / 8 / 16 / 32 / 64 / 128 GB and more / BYO
OS Drive	128 / 256 / 512 / 1024 GB and more / BYO	128 / 256 / 512 / 1024 GB and more / BYO
User Profile Disk (UPD)	25 / 50 / 100 GB and more	25 / 50 / 100 GB and more
Shared Storage	128 GB Included for above 50 Users	✓
Bandwidth	Un-Metered	Metered and un-metered
FEATURES		
	vDesk.works	Burst
Operating System	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022	Windows Server 2016 / Server 2019 / Server 2022 / Linux
Protocol	RDP	RDP
Load Balancing	✓	✓
Application Publishing	✓	✓
Office Suite	Office 365, Office 2016 / 2019, Open Office / BYOL	Office 365
VDI (Single Session)	✓	✓
DaaS (Multi Session)	✓	✗
Printing Redirection	✓	✓
Users	✓	✓
Sub Domain	Included with SSL	✗
Simplified Deployment	✓	✗
Storage Type	Included Enterprise SSD over RAID 10	SSD with RAID
SECURITY FEATURES		
	vDesk.works	Burst
Active Directory Services	Free	✓
On-Prem Active Directory Sync	Free	✓
Multifactor Authentication	Mail MFA & Device Fingerprinting	✓
Custom Lockdown Policies	✓	N/A
Endpoint Protection	Webroot & Windows Defender	Vormetric Transparent Encryption
Automatic Backup (Snapshots)	✓	✓
DNS Filtering	✓	✓
Dedicated Firewall	✓	✓
CLIENT PLATFORMS		
	vDesk.works	Burst
Windows 7 / 8.x / 10	✓	✓
Linux	✓	✓
MAC	✓	✓
IOS / Android	✓	✗
Chromebook	✓	✗
HTML5 Based Web Browser	✓	✓
ON DEMAND (NO EXTRA COST)		
	vDesk.works	Burst
IPsec Site to Site VPN	Free	✓
IP Based Content Filtering	Yes	N/A
Management Console	Included for Above 25 Users	✓
Environment Management	vDesk.works	SoftNAS
Technical Skill Required	No	Yes
Environment Setup	Included	Included
Fully Managed Support	Managed by vDesk.works	Managed by SoftNAS
Hidden Charges	No	Yes
TRIALS		
	vDesk.works	Burst
Free Testing Account	Yes	✓
Product Demo	Yes	✓
Paid POC	Yes	✗
TECHNICAL SUPPORT		
	vDesk.works	Burst
Live Chat	✓	✓
Email Support	✓	✓
Ticketing Support	✓	✓
Phone Support	✓	✓
Remote Session Support	Free of Cost	✓
ADD-ON SERVICES		
	vDesk.works	Burst
Capture Screenshots	✓	✗
Capture Keystrokes	✓	✗
Capture Mouse Clicks	✓	✗
Track Productivity	✓	✗
Capture Screen Video Recording	✓	✗