	vDesk works	CCI Tech
Solution Type	Own Solution	Own Solution
Solution Name	vDeskWorks	ccitech.com
CPU (vCores)	2 / 4 / 8 / 16 / 32 vCores and more / BYOL	4 / 8 / 16 vCores and more / BYOL
RAM	4 / 8 / 16 / 32 / 64 / 128 GB and more / BYOL	4 / 8 / 16 / 18 GB and more / BYOL
OS Drive	128 / 256 / 512 / 1024 GB and more / BYOL	128 / 256 / 512 GB and more / BYOL
User Profile Disk (UPD)	25 / 50 / 100 GB and more / BYOL	25 / 50 GB and more / BYOL
Shared Storage	128 GB Included for above 50 Users	N/A
Bandwidth	Un-Metered	Metered
FEATURES	**vDeskWorks**	**CCI Tech**
Operating System	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022	Windows 10 / Windows 11
Protocol	RDP	Accessible via web browsers
Load Balancing	✔	N/A
Application Publishing	✔	✔
Office Suite	Office 365, Office 2016 / 2019, Open Office / BYOL	MS Office
VDI (Single Session)	✔	✔
DaaS (Multi Session)	✔	✔
Printing Redirection	✔	✔
Users	Unlimited Users	Unlimited Users
Sub Domain	Included with SSL	✖
Simplified Deployment	✔	✔
Storage Type	Included Enterprise SSD over RAID 10	N/A
SECURITY FEATURES	**vDeskWorks**	**CCI Tech**
Active Directory Services	Free	✔
On-Prem AD Sync	Free	✔
Multifactor Authentication	Mail MFA & Device Fingerprinting	N/A
Customized Lockdown Policies	✔	✖
Endpoint Protection	Webroot & Windows Defender	Windows Defender
Automatic Backup (Snapshots)	✔	✔
DNS Filtering	✔	✖
Dedicated Firewall	✔	✔
CLIENT PLATFORMS	**vDeskWorks**	**CCI Tech**
Windows 7 / 8.x / 10	✔	✔
Linux	✔	✔
MAC	✔	✔
iOS / Android	✔	✔
Chromebook	✔	N/A
HTML5 Based Web Browser	✔	✔
ON DEMAND (NO EXTRA COST)	**vDeskWorks**	**CCI Tech**
Ipsec Site to Site VPN	Free	✔
IP Based Content Filtering	✔	✔
Management Console	Included for Above 25 Users	No
Environment Management	vDeskWorks	CCI Tech
Technical Skill Required	No	No
Environment Setup	Included	Included
Fully Managed Support	Managed by vDeskWorks	Managed by CCITech
Hidden Charges	No	No
TRIALS	**vDeskWorks**	**CCI Tech**
Free Testing Account	Yes	Yes
Product Demo	Yes	Yes
Paid POC	Yes	Yes
TECHNICAL SUPPORT	**vDeskWorks**	**CCI Tech**
Live Chat	✔	✖
Email Support	✔	✔
Ticketing Support	✔	✔
Phone Support	✔	✔
Remote Session Support	Free of Cost	✔
ADD-ON SERVICES	**vDeskWorks**	**CCI Tech**
Capture Screenshots	✔	✖
Capture Keystrokes	✔	✖
Capture Mouse Clicks	✔	✖
Track Productivity	✔	✖
Capture Screen Video Recording	✔	✖