



### Citrix Virtual Apps & Desktops

CPU (vCores)	2 / 4 / 8 / 16 / 32 vCores and more	2 / 4 / 8 / 16 / 32 vCores and more
RAM	4 / 8 / 16 / 32 / 64 / 128 GB and more	4 / 8 / 16 / 32 / 64 / 128 GB and more
OS Drive	128 / 256 / 512 / 1024 GB and more	128 / 256 / 512 / 1024 GB and more
User Profile Disk (UPD)	25 / 50 / 100 GB and more	25 / 50 GB and more
Shared Storage	128 GB Included for above 50 Users	Extra Cost
Bandwidth	Un-Metered	Metered

### FEATURES

	vDesk.works	Citrix Virtual Apps & Desktops
Operating System	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022	Windows 10 / Server 2016 / Server 2019 / Server 2022
Protocol	RDP	RDP
Load Balancing	✓	Paid
Application Publishing	✓	✓
Office Suite	Office 365, Office 2016 / 2019, Open Office / BYOL	NA
VDI (Single Session)	✓	✓
DaaS (Multi Session)	✓	✓
Printing Redirection	✓	✓
Users	Unlimited Users	Limited Availability
Sub Domain	✓	✓
Simplified Deployment	✓	✗
Storage Type	Included Enterprise SSD over RAID 10	HDD / SSD

### SECURITY FEATURES

	vDesk.works	Citrix Virtual Apps & Desktops
Active Directory Services	✓	✓
On-Prem AD Sync	✓	✓
MFA	✓	✓
Customized Lockdown Policies	✓	Add-On
Endpoint Protection	Webroot Endpoint Protection	Add-On
Automatic Backup (Snapshots)	✓	Add-On
Dedicated Firewall	✓	Add-On

### CLIENT PLATFORMS

	vDesk.works	Citrix Virtual Apps & Desktops
Windows 7 / 8.x / 10	✓	✓
Linux	✓	✓
MAC	✓	✓
iOS / Android	✓	✓
Chromebook	✓	✓
HTML5 Based Web Browser	✓	✓

### ON DEMAND (NO EXTRA COST)

	vDesk.works	Citrix Virtual Apps & Desktops
Ipssec Site to Site VPN	Free	Add-On
IP Based Content Filtering	✓	✓
Management Console	Included for Above 25 Users	✓
Environment Management	vDesk.works	✓
Technical Skill Required	No	Yes
Environment Setup	Included	✗
Fully Managed Support	✓	✗
Hidden Charges	No	✗

### TECHNICAL SUPPORT

	vDesk.works	Citrix Virtual Apps & Desktops
Live Chat	✓	✓
Email Support	✓	✓
Ticketing Support	✓	✓
Phone Support	✓	✓
Remote Session Support	Free of Cost	NA

### ADD-ON SERVICES

	vDesk.works	Citrix Virtual Apps & Desktops
Capture Screenshots	✓	✗
Capture Keystrokes	✓	✗
Capture Mouse Clicks	✓	✗
Track Productivity	✓	✗
Capture Screen Video Rec.	✓	✗