	vDesk.works	Deskmate
Solution Type	Our Own Solution	Own solution
Solution Name	vDesk.works	Deskmate
CPU (vCores)	2 / 4 / 8 / 16 / 32 vCores and more / BYO	2 / 4 vCores
RAM	4 / 8 / 16 / 32 / 64 / 128 GB and more / BYO	4 / 8 / 16 GB
OS Drive	128 / 256 / 512 / 1024 GB and more / BYO	N/A
User Profile Disk (UPD)	25 / 50 / 100 GB and more	50 / 60 / 80 / 100 GB
Shared Storage	128 GB Included for above 50 Users	N/A
Bandwidth	Un-Metered	Metered

FEATURES	vDesk.works	Deskmate
Operating System	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server2022	Windows / Linux / BSD(MacOS)
Protocol	RDP	RDP
Load Balancing	✓	N/A
Application Publishing	✓	✓
Office Suite	Office 365 , Office 2016 / 2019, Open Office / BYOL	Office 2016 / 2019 / BYOL
VDI (Single Session)	✓	N/A
DaaS (Multi Session)	✓	✓
Printing Redirection	✓	✓
Users	Unlimited Users	Unlimited Users
Sub Domain	Included with SSL	✗
Simplified Deployment	✓	N/A
Storage Type	Included Enterprise SSD over RAID 10	SSD SAN Disc Array

SECURITY FEATURES	vDesk.works	Deskmate
Active Directory Services	Free	✓
On-Prem Active Directory Sync	Free	✓
Multifactor Authentication	Mail MFA & Device Fingerprinting	✓
Customized Lockdown Policies	✓	✓
Endpoint Protection	Webroot & Windows Defender	Windows Defender
Automatic Backup (Snapshots)	✓	✓
DNS Filtering	✓	✓
Dedicated Firewall	✓	✓

CLIENT PLATFORMS	vDesk.works	Deskmate
Windows 7 / 8.x / 10	✓	✓
Linux	✓	✓
MAC	✓	✓
iOS / Android	✓	✓
Chromebook	✓	✓
HTML5 Based Web Browser	✓	✓

ON DEMAND (NO EXTRA COST)	vDesk.works	Deskmate
Ipsec Site to Site VPN	Free	✓
IP Based Content Filtering	✓	✓
Management Console	Included for Above 25 Users	✓
Environment Management	vDesk.works	Deskmate
Technical Skill Required	No	No
Environment Setup	Included	N/A
Fully Managed Support	Managed by vDesk.works	Managed by Deskmate
Hidden Charges	No	No

TRIALS	vDesk.works	Deskmate
Free Testing Account	Yes	Yes
Product Demo	Yes	Yes
Paid POC	Yes	No

TECHNICAL SUPPORT	vDesk.works	Deskmate
Live Chat	✓	✗
Email Support	✓	✓
Ticketing Support	✓	✓
Phone Support	✓	✓
Remote Session Support	Free of Cost	✗

ADD-ON Services	vDesk.works	Deskmate
Capture Screenshots	✓	✗
Capture Keystrokes	✓	✗
Capture Mouse Clicks	✓	✗
Track Productivity	✓	✗
Capture Screen Video Recording	✓	✗