

Solution Type	Our Own Solution	Third Party Solution
Solution Name	vDesk.works	HPE Greenlake for Virtual Desktop
CPU (vCores)	2 / 4 / 8 / 16 / 32 vCores and more / BYO	Custom / BYO
RAM	4 / 8 / 16 / 32 / 64 / 128 GB and more / BYO	Custom / BYO
OS Drive	128 / 256 / 512 / 1024 GB and more / BYO	Custom / BYO
User Profile Disk (UPD)	25 / 50 / 100 GB and more	NA
Shared Storage	128 GB Included for above 50 Users	Extra Cost
Bandwidth	Un-Metered	Metered

FEATURES	vDesk.works	HPE
Operating System	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022	Windows 10 / Server 2016 / Server 2019 / Server 2022
Protocol	RDP	RDP
Load Balancing	✓	✗
Application Publishing	✓	NA
Office Suite	Office 365, Office 2016 / 2019, Open Office / BYOL	NA
VDI (Single Session)	✓	✓
DaaS (Multi Session)	✓	✓
Printing Redirection	✓	NA
Users	Unlimited Users	NA
Sub Domain	Included with SSL	✗
Simplified Deployment	✓	✗
Storage Type	Included Enterprise SSD over RAID 10	SSD

SECURITY FEATURES	vDesk.works	HPE
Active Directory Services	Free	✓
On-Prem Active Directory Sync	Free	✓
Multifactor Authentication	Mail MFA & Device Fingerprinting	NA
Custom Lockdown Policies	✓	✗
Endpoint Protection	Webroot & Windows Defender	NA
Automatic Backup (Snapshots)	✓	✓
DNS Filtering	✓	✓
Dedicated Firewall	✓	Add-On

CLIENT PLATFORMS	vDesk.works	HPE
Windows 7 / 8.x / 10	✓	✗
Linux	✓	✗
MAC	✓	✗
IOS / Android	✓	✗
Chromebook	✓	✗
HTML5 based Web Browser	✓	✗

ON DEMAND (NO EXTRA COST)	vDesk.works	HPE
IPsec Site to Site VPN	Free	NA
IP based content filtering	✓	✓
Management console	Included for above 25 Users	✓
Environment Management	vDesk.works	HPE
Technical Skill Required	No	Yes
Environment Setup	Included	Extra Cost
Fully Managed Support	Managed by vDesk.works	HPE
Hidden Charges	No	NA

TRIALS	vDesk.works	HPE
Free Testing Account	Yes	Yes
Product Demo	Yes	Yes
Paid POC	Yes	No

TECHNICAL SUPPORT	vDesk.works	HPE
Live Chat	✓	✓
Email Support	✓	✓
Ticketing Support	✓	✓
Phone Support	✓	✓
Remote Session Support	Free of Cost	NA

ADD-ON Services	vDesk.works	HPE
Capture Screenshots	✓	✗
Capture Keystrokes	✓	✗
Capture Mouse clicks	✓	✗
Track Productivity	✓	✗
Capture Screen Video Recording	✓	✗