	vDesk works	SHI
Solution Type	Own Solution	AWS / Azure / Citrix / Vmware
Solution Name	vDeskWorks	Shi.com
CPU (vCores)	2 / 4 / 8 / 16 / 32 vCores and more / BYOL	2 / 4 / 8 / 16 / 32 vCores and more
RAM	4 / 8 / 16 / 32 / 64 / 128 GB and more / BYOL	4 / 8 / 16 / 32 / 64 / 128 GB and more
OS Drive	128 / 256 / 512 / 1024 GB and more / BYOL	128 / 256 / 512 / 1024 GB and more
User Profile Disk (UPD)	25 / 50 / 100 GB and more	25 / 50 GB and more
Shared Storage	128 GB Included for above 50 Users	✅
Bandwidth	Un-Metered	Metered & Un-Metered

FEATURES	vDeskWorks	SHI
Operating System	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022	Windows 10 / Windows 11 / Server 2019 / Server 2022
Protocol	RDP	RDP
Load Balancing	✅	✅
Application Publishing	✅	✅
Office Suite	Office 365, Office 2016 / 2019, Open Office / BYOL	Office 365 / BYOL
VDI (Single Session)	✅	✅
DaaS (Multi Session)	✅	✅
Printing Redirection	✅	N/A
Users	Unlimited Users	✅
Sub Domain	Included with SSL	❌
Simplified Deployment	✅	✅
Storage Type	Included Enterprise SSD over RAID 10	HDD / Add-On SSD

SECURITY FEATURES	vDeskWorks	SHI
Active Directory Services	Free	✅
On-Prem AD Sync	Free	✅
Multifactor Authentication	Mail MFA & Device Fingerprinting	Mail MFA
Customized Lockdown Policies	✅	✅
Endpoint Protection	Webroot & Windows Defender	✅
Automatic Backup (Snapshots)	✅	✅
DNS Filtering	✅	✅
Dedicated Firewall	✅	Optional

CLIENT PLATFORMS	vDeskWorks	SHI
Windows 7 / 8.x / 10	✅	✅
Linux	✅	✅
MAC	✅	✅
iOS / Android	✅	✅
Chromebook	✅	✅
HTML5 Based Web Browser	✅	✅

ON DEMAND (NO EXTRA COST)	vDeskWorks	SHI
Ipsec Site to Site VPN	Free	✅
IP Based Content Filtering	✅	✅
Management Console	Included for Above 25 Users	✅
Environment Management	vDeskWorks	SHI
Technical Skill Required	No	No
Environment Setup	Included	✅
Fully Managed Support	Managed by vDeskWorks	Managed by SHI
Hidden Charges	No	No

TRIALS	vDeskWorks	SHI
Free Testing Account	Yes	On Demand
Product Demo	Yes	On Demand
Paid POC	Yes	Yes

TECHNICAL SUPPORT	vDeskWorks	SHI
Live Chat	✅	❌
Email Support	✅	✅
Ticketing Support	✅	✅
Phone Support	✅	✅
Remote Session Support	Free of Cost	❌

ADD-ON SERVICES	vDeskWorks	SHI
Capture Screenshots	✅	❌
Capture Keystrokes	✅	❌
Capture Mouse Clicks	✅	❌
Track Productivity	✅	❌
Capture Screen Video Recording	✅	❌

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