

| Solution Type | Our Own Solution | Their Own Solution |
|--------------------------------|---|------------------------------|
| Solution Name | vDesk.works | Shadow |
| CPU (vCores) | 2 / 4 / 8 / 16 / 32 vCores and more / BYO | 4 / 6 / 8 / 16 vCores |
| RAM | 4 / 8 / 16 / 32 / 64 / 128 GB and more / BYO | 12 / 16 / 32 GB |
| OS Drive | 128 / 256 / 512 / 1024 GB and more / BYO | 256 / 512 / 1024 GB and more |
| User Profile Disk (UPD) | 25 / 50 / 100 GB and more | NA |
| Shared Storage | 128 GB Included for above 50 Users | ADD-ON |
| Bandwidth | Un-Metered | Un-Metered |
| FEATURES | vDesk.works | Shadow |
| Operating System | Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022 | Windows 10 / Server 2019 |
| Protocol | RDP | NA |
| Load Balancing | ✓ | NA |
| Application Publishing | ✓ | NA |
| Office Suite | Office 365, Office 2016/2019, Open Office / BYOL | BYOL |
| VDI (Single Session) | ✓ | ✓ |
| DaaS (Multi Session) | ✓ | ✓ |
| Printing Redirection | ✓ | ✗ |
| Users | Unlimited Users | NA |
| Sub Domain | Included with SSL | NA |
| Simplified Deployment | ✓ | ✓ |
| Storage Type | Included Enterprise SSD over RAID 10 | SSD |
| SECURITY FEATURES | vDesk.works | Shadow |
| Active Directory Services | Free | NA |
| On-Prem Active Directory Sync | Free | NA |
| Multifactor Authentication | Mail MFA & Device Fingerprinting | Email MFA |
| Custom Lockdown Policies | ✓ | ✓ |
| Endpoint Protection | Webroot & Windows Defender | Windows Defender |
| Automatic Backup (Snapshots) | ✓ | ✗ |
| DNS Filtering | ✓ | NA |
| Dedicated Firewall | ✓ | NA |
| CLIENT PLATFORMS | vDesk.works | Shadow |
| Windows 7/8.x/10/11 | ✓ | ✓ |
| Linux | ✓ | ✓ |
| MAC | ✓ | ✓ |
| IOS / Android | ✓ | ✓ |
| Chromebook | ✓ | ✓ |
| HTML5 based Web Browser | ✓ | ✓ |
| ON-DEMAND (NO EXTRA COST) | vDesk.works | Shadow |
| IPsec Site to Site VPN | Free | ✗ |
| IP based content filtering | ✓ | NA |
| Management console | Included for above 25 Users | NA |
| Environment Management | vDesk.works | NA |
| Technical Skill Required | No | No |
| Environment Setup | Included | Included |
| Fully Managed Support | Managed by vDesk.works | NA |
| Hidden Charges | No | No |
| TRIALS | vDesk.works | Shadow |
| Free Testing Account | Yes | No |
| Product Demo | Yes | No |
| Paid POC | Yes | No |
| TECHNICAL SUPPORT | vDesk.works | Shadow |
| Live Chat | ✓ | ✗ |
| Email Support | ✓ | ✓ |
| Ticketing Support | ✓ | ✓ |
| Phone Support | ✓ | ✗ |
| Remote Session Support | Free of Cost | ✗ |
| ADD-ON Services | vDesk.works | Shadow |
| Capture Screenshots | ✓ | ✗ |
| Capture Keystrokes | ✓ | ✗ |
| Capture Mouse clicks | ✓ | ✗ |
| Track Productivity | ✓ | ✗ |
| Capture Screen Video Recording | ✓ | ✗ |