	vDesk.works	Vagon
Solution Type	Our Own Solution	Computer Accelerated
Solution Name	vDesk.works	Sand / Lake / Sea / Ocean
CPU (vCores)	2 / 4 / 8 / 16 / 32 vCores and more / BYO	2 / 4 / 8 / 24 vCores and more / BYO
RAM	4 / 8 / 16 / 32 / 64 / 128 GB and more / BYO	4 / 16 / 64 / 192 GB and more / BYO
OS Drive	128 / 256 / 512 / 1024 GB and more / BYO	75 GB
User Profile Disk (UPD)	25 / 50 / 100 GB and more	25 GB
Shared Storage	128 GB Included for above 50 Users	NA
Bandwidth	Un-Metered	Metered
FEATURES	**vDesk.works**	**Vagon**
Operating System	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022	Windows 10
Protocol	RDP	NA
Load Balancing	✔	✖
Application Publishing	✔	✔
Office Suite	Office 365, Office 2016 / 2019, Open Office / BYOL	NA
VDI (Single Session)	✔	✔
DaaS (Multi Session)	✔	NA
Printing Redirection	✔	✔
Users	Unlimited Users	✖
Sub Domain	Included with SSL	✖
Simplified Deployment	✔	✔
Storage Type	Included Enterprise SSD over RAID 10	SSD
SECURITY FEATURES	**vDesk.works**	**Vagon**
Active Directory Services	Free	NA
On-Prem Active Directory Sync	Free	NA
Multifactor Authentication	Mail MFA & Device Fingerprinting	✖
Custom Lockdown Policies	✔	✖
Endpoint Protection	Webroot & Windows Defender	NA
Automatic Backup (Snapshots)	✔	NA
DNS Filtering	✔	NA
Dedicated Firewall	✔	NA
CLIENT PLATFORMS	**vDesk.works**	**Vagon**
Windows 7 / 8.x / 10	✔	✔
Linux	✔	✔
MAC	✔	✔
IOS / Android	✔	✔
Chromebook	✔	✔
HTML5 based Web Browser	✔	✔
ON DEMAND (NO EXTRA COST)	**vDesk.works**	**Vagon**
IPsec Site to Site VPN	Free	Available
IP based content filtering	✔	✔
Management console	Included for above 25 Users	NA
Environment Management	vDesk.works	Team Portal
Technical Skill Required	No	Yes
Environment Setup	Included	Managed by Vagon
Fully Managed Support	Managed by vDesk.works	Managed by Vagon
Hidden Charges	No	NA
TRIALS	**vDesk.works**	**Vagon**
Free Testing Account	Yes	NA
Product Demo	Yes	Paid
Paid POC	Yes	No
TECHNICAL SUPPORT	**vDesk.works**	**Vagon**
Live Chat	✔	✔
Email Support	✔	✔
Ticketing Support	✔	✔
Phone Support	✔	✖
Remote Session Support	Free of Cost	✖
ADD-ON Services	**vDesk.works**	**Vagon**
Capture Screenshots	✔	✖
Capture Keystrokes	✔	✖
Capture Mouse clicks	✔	✖
Track Productivity	✔	✖
Capture Screen Video Recording	✔	✖