	vDesk.works	Albatross Cloud
CPU (vCores)	2 / 4 / 8 / 16 / 32 vCores and more	2 / 4 / 8 / 16 vCores
RAM	4 / 8 / 16 / 32 / 64 / 128 GB and more	4 / 8 / 16 / 32 / 64 GB
OS Drive	128 / 256 / 512 / 1024 GB and more	NA
User Profile Disk (UPD)	25 / 50 / 100 GB and more	Included with OS Storage
Shared Storage	128 GB Included for above 50 Users	NA
Bandwidth	Un-Metered	Un-Metered
FEATURES	**vDesk.works**	**Albatross Cloud**
Operating System	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022	Windows Server 2008 / 2012 / Windows 7 / Windows 10 / Linux
Protocol	RDP	RDP
Load Balancing	✔	✔
Application Publishing	✔	✔
Office Suite	Office 365, Office 2016 / 2019, Open Office / BYOL	Office 365
VDI (Single Session)	✔	✔
DaaS (Multi Session)	✔	✔
Printing Redirection	✔	✔
Users	Unlimited Users	Unlimited Users
Sub Domain	Unlimited Users	NA
Simplified Deployment	✔	✖
Storage Type	Included Enterprise SSD over RAID 10	SSD
SECURITY FEATURES	**vDesk.works**	**Albatross Cloud**
Active Directory Services	✔	✔
On-Prem AD Sync	✔	✔
MFA	✔	✔
Customized Lockdown Policies	✔	✔
Endpoint Protection	Webroot Endpoint Protection	Managed Antivirus
Automatic Backup (Snapshots)	✔	✔
Dedicated Firewall	✔	✔
CLIENT PLATFORMS	**vDesk.works**	**Albatross Cloud**
Windows 7 / 8.x / 10	✔	✔
Linux	✔	✔
MAC	✔	✔
iOS / Android	✔	✔
Chromebook	✔	NA
HTML5 Based Web Browser	✔	✔
ON DEMAND (NO EXTRA COST)	**vDesk.works**	**Albatross Cloud**
Ipsec Site to Site VPN	Free	NA
IP Based Content Filtering	✔	NA
Management Console	Included for Above 25 Users	NA
Environment Management	vDesk.works	Albatross Cloud
Technical Skill Required	No	Yes
Environment Setup	Included	Included
Fully Managed Support	✔	✔
Hidden Charges	No	No
TECHNICAL SUPPORT	**vDesk.works**	**Albatross Cloud**
Live Chat	✔	✔
Email Support	✔	✔
Ticketing Support	✔	✔
Phone Support	✔	✔
Remote Session Support	Free of Cost	✔
ADD-ON SERVICES	**vDesk.works**	**Albatross Cloud**
Capture Screenshots	✔	✖
Capture Keystrokes	✔	✖
Capture Mouse Clicks	✔	✖
Track Productivity	✔	✖
Capture Screen Video Rec.	✔	✖