

Solution Type	Our Own Solution	Third party solution
Solution Name	vDesk.works	Citrix, MS Azure
CPU (vCores)	2 / 4 / 8 / 16 / 32 vCores and more	Custom
RAM	4 / 8 / 16 / 32 / 64 / 128 GB and more	Custom
OS Drive	128 / 256 / 512 / 1024 GB and more	Custom
User Profile Disk (UPD)	25 / 50 / 100 GB and more	NA
Shared Storage	128 GB Included for above 50 Users	Extra Cost
Bandwidth	Un-Metered	Un-Metered
Features	vDesk.works	Apps4Rent
Operating System	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022	Windows 10 / Server 2019 / Server 2022
Protocol	RDP	RDP
Load Balancing	✓	✗
Application Publishing	✓	✓
Office Suite	Office 365, Office 2016 / 2019, Open Office / BYOL	BYOL
VDI (Single Session)	✓	✓
DaaS (Multi Session)	✓	✓
Printing Redirection	✓	✓
Users	Unlimited Users	Unlimited Users
Sub Domain	Included with SSL	✗
Simplified Deployment	✓	✗
Storage Type	Included Enterprise SSD over RAID 10	SSD
Security Features	vDesk.works	Apps4Rent
Active Directory Services	Free	Extra Cost
On-Prem Active Directory Sync	Free	Extra Cost
Multifactor Authentication	Mail MFA & Device Fingerprinting	Add-On (DUO Security)
Custom Lockdown Policies	✓	✗
Endpoint Protection	Webroot & Windows Defender	Windows Defender
Automatic Backup (Snapshots)	✓	✓
DNS Filtering	✓	✓
Dedicated Firewall	✓	Add-On
Client Platforms	vDesk.works	Apps4Rent
Windows 7 / 8.x / 10	✓	✓
Linux	✓	✓
MAC	✓	✓
IOS / Android	✓	✓
Chromebook	✓	✓
HTML5 based Web Browser	✓	✓
On-Demand (No Extra Cost)	vDesk.works	Apps4Rent
IPsec Site to Site VPN	Free	NA
IP based content filtering	✓	✓
Management Console	Included for Above 25 Users	NA
Environment Management	vDesk.works	Apps4Rent
Technical Skill Required	No	Yes
Environment Setup	Included	Included
Fully Managed Support	Managed by vDesk.works	Apps4Rent
Hidden Charges	No	NA
Trials	vDesk.works	Apps4Rent
Free Testing Account	Yes	No
Product Demo	Yes	No
Paid POC	Yes	No
Technical Support	vDesk.works	Apps4Rent
Live Chat	✓	✓
Email Support	✓	✓
Ticketing Support	✓	✓
Phone Support	✓	✓
Remote Session Support	Free of Cost	✓
ADD-ON Services	vDesk.works	Apps4Rent
Capture Screenshots	✓	✗
Capture Keystrokes	✓	✗
Capture Mouse Clicks	✓	✗
Track Productivity	✓	✗
Capture Screen Video Recording	✓	✗

