	vDesk.works	Kasmweb
Solution Type	Our Own Solution	Their Own Solution
Solution Name	vDesk.works	Kasmweb
CPU (vCores)	2 / 4 / 8 / 16 / 32 vCores and more	BYO
RAM	4 / 8 / 16 / 32 / 64 / 128 GB and more	BYO
OS Drive	128 / 256 / 512 / 1024 GB and more	BYO
User Profile Disk (UPD)	25 / 50 / 100 GB and more	❌
Shared Storage	128 GB Included for above 50 Users	ADD-ON
Bandwidth	Un-Metered	NA
FEATURES	**vDesk.works**	**Kasmweb**
Operating System	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022	Only Linux based OS
Protocol	RDP	NA
Load Balancing	✅	❌
Application Publishing	✅	✅
Office Suite	Office 365, Office 2016 / 2019, Open Office / BYOL	Only Office
VDI (Single Session)	✅	✅
DaaS (Multi Session)	✅	NA
Printing Redirection	✅	✅
Users	Unlimited Users	❌
Sub Domain	Included with SSL	❌
Simplified Deployment	✅	❌
Storage Type	Included Enterprise SSD over RAID 10	HDD / SSD
SECURITY FEATURES	**vDesk.works**	**Kasmweb**
Active Directory Services	Free	NA
On-Prem Active Directory Sync	Free	NA
Multifactor Authentication	Mail MFA & Device Fingerprinting	✅
Custom Lockdown Policies	✅	❌
Endpoint Protection	Webroot & Windows Defender	NA
Automatic Backup (Snapshots)	✅	❌
DNS Filtering	✅	✅
Dedicated Firewall	✅	NA
CLIENT PLATFORMS	**vDesk.works**	**Kasmweb**
Windows 7 / 8.x / 10	✅	❌
Linux	✅	✅
MAC	✅	✅
IOS / Android	✅	❌
Chromebook	✅	✅
HTML5 based Web Browser	✅	✅
ON DEMAND (NO EXTRA COST)	**vDesk.works**	**Kasmweb**
IPsec Site to Site VPN	Free	❌
IP based content filtering	✅	✅
Management console	Included for above 25 Users	✅
Environment Management	vDesk.works	Kasmweb
Technical Skill Required	No	Yes
Environment Setup	Included	Included
Fully Managed Support	Managed by vDesk.works	NA
Hidden Charges	No	Yes
TRIALS	**vDesk.works**	**Kasmweb**
Free Testing Account	Yes	No
Product Demo	Yes	NA
Paid POC	Yes	No
TECHNICAL SUPPORT	**vDesk.works**	**Kasmweb**
Live Chat	✅	✅
Email Support	✅	✅
Ticketing Support	✅	NA
Phone Support	✅	✅
Remote Session Support	Free of Cost	❌
ADD-ON Services	**vDesk.works**	**Kasmweb**
Capture Screenshots	✅	❌
Capture Keystrokes	✅	❌
Capture Mouse clicks	✅	❌
Track Productivity	✅	❌
Capture Screen Video Recording	✅	❌