

		Ricoh
Remote Desktop Services (Session Base)	✓	✗
Personal VDI	✓	✓
Pooled VDI	✓	✓
Operating System	For RDS - Server 2016, Server 2012 R2, Server 2008 R2, Server 2003 For VDI - Windows 7, 8, 10	Server 2016, Server 2012 R2, Server 2008 R2, Server 2003
Protocol	RDP over Https	RDP
<b>GENERAL FEATURES</b>	<b>vDesk.works</b>	<b>Ricoh</b>
Seamless Application Publishing	✓	✓
Seamless Desktop Publishing	✓	✓
Session Load Balancing	✓	✗
Publish Folder	✓	✓
Web Based Application Access (HTML 5)	✓	✗
Universal Printing	✓	✓
Managing Connection Policies	✓	✗
Robust High-Availability	✓	✗
User Profile Disk (UPD)	✓	✗
<b>SECURITY FEATURES</b>	<b>vDesk.works</b>	<b>Ricoh</b>
FIPS Compliant	✓	✗
Multi-Factor Authentication	✓	✗
SSL Gateway	✓	✓
Proxy Support	✓	✗
Pass-Through Authentication	✓	✗
AD Based Security Policies	✓	✗
Lockdown Policies	✓	✗
<b>MANAGEMENT FEATURES</b>	<b>vDesk.works</b>	<b>Ricoh</b>
Fully Functional Web Management	✓	✗
Graphical Dashboard Monitoring	✓	✗
One-Click Server Deployment	✓	✗
System Health Monitoring	✓	✗
Audit Logging	✓	✗
Email Notifications	✓	✗
Reporting	✓	✗
Single Tap Add or Remove Servers Roles	✓	✗
<b>PROVISIONING AND INTEGRATION</b>	<b>vDesk.works</b>	<b>Ricoh</b>
Hybrid Cloud Provisioning	✓	✗
Microsoft Azure Integration	✓	✗
Enterprise Scalability	✓	✗
<b>HIGH PERFORMANCE ACCESS</b>	<b>vDesk.works</b>	<b>Ricoh</b>
HDX/Remote FX Experience Optimization	✓	✗
Browser Content Redirection (Audio & Video)	✓	✗
<b>INSTALLATION</b>	<b>vDesk.works</b>	<b>Ricoh</b>
Simplified Deployment	✓	✗
Disaster Recovery from Database	✓	✗
Integrated Licensing Console	✓	✗
x64 Compatibility	✓	✗
<b>CLIENT PLATFORMS</b>	<b>vDesk.works</b>	<b>Ricoh</b>
Windows XP, 7, 8.x, 10	✓	✗
Mac	✓	✗
Linux	✓	✗
iOS / Android	✓	✗
Chromebook	✓	✗
HTML5 - Supported on Browser	✓	✗
Rdp Client (MSTSC)	✓	✗
<b>CLIENT FEATURES</b>	<b>vDesk.works</b>	<b>Ricoh</b>
Easy One-Click Access	✓	✗
Full-Screen Applications	✓	✗
Optimized Screen Resolution	✓	✗
Client Drive / Printer Mapping	✓	✗
Disconnected / Active Session View	✓	✗
Web Based Client	✓	✗
<b>ADD-ON SERVICES</b>	<b>vDesk.works</b>	<b>Ricoh</b>
Office 2016, 2019 or Office 365	✓	✓
AntiSpam & Malware Protection	✓	✓
QuickBooks	✓	✗
Backup (Snapshot)	✓	✓
Dedicated Firewall (pfSense-Only Hardware Charges)	✓	✓
<b>REMOTE SUPPORT</b>	<b>vDesk.works</b>	<b>Ricoh</b>
Shadowing	✓	✗
Remote Management	✓	✓
Remote Monitoring	✓	✓
<b>TECHNICAL SUPPORT</b>	<b>vDesk.works</b>	<b>Ricoh</b>
Ticketing Support	✓	✓
Live Chat	✓	✓
Remote Session Support	✓	✓