

		Riptide Hosting
Remote Desktop Services (Session Base)	✓	✓
Personal VDI	✓	✓
Pooled VDI	✓	✗
Operating System	For RDS - Server 2016, Server 2012 R2, Server 2008 R2, Server 2003 For VDI – Windows 7, 8, 10	For RDS - Server 2012r2, Server 2008r2 For VDI – Windows 7, 8, 10
Protocol	RDP over Htpps	RDP
GENERAL FEATURES	vDesk.works	Riptide Hosting
Seamless Application Publishing	✓	✗
Seamless Desktop Publishing	✓	✗
Session Load Balancing	✓	✓
Publish Folder	✓	✗
Web Based Application Access (HTML 5)	✓	✗
Universal Printing	✓	✓
Managing Connection Policies	✓	✓
Robust High-Availability	✓	✗
User Profile Disk (UPD)	✓	✗
SECURITY FEATURES	vDesk.works	Riptide Hosting
FIPS Compliant	✓	✗
Multi-Factor Authentication	✓	✗
SSL Gateway	✓	✓
Proxy Support	✓	✗
Pass-Through Authentication	✓	✗
AD Based Security Policies	✓	✓
Lockdown Policies	✓	✗
MANAGEMENT FEATURES	vDesk.works	Riptide Hosting
Fully Functional Web Management	✓	✗
Graphical Dashboard Monitoring	✓	✗
One-Click Server Deployment	✓	✗
System Health Monitoring	✓	✗
Audit Logging	✓	✗
Email Notifications	✓	✗
Reporting	✓	✗
Single Tap Add or Remove Servers Roles	✓	✗
PROVISIONING AND INTEGRATION	vDesk.works	Riptide Hosting
Hybrid Cloud Provisioning	✓	✗
Microsoft Azure Integration	✓	✗
Enterprise Scalability	✓	✗
HIGH PERFORMANCE ACCESS	vDesk.works	Riptide Hosting
HDX/Remote FX Experience Optimization	✓	✓
Browser Content Redirection (Audio & Video)	✓	✗
INSTALLATION	vDesk.works	Riptide Hosting
Simplified Deployment	✓	✗
Disaster Recovery from Database	✓	✗
Integrated Licensing Console	✓	✗
x64 Compatibility	✓	✓
CLIENT PLATFORMS	vDesk.works	Riptide Hosting
Windows XP, 7, 8.x, 10	✓	✗
Mac	✓	✗
Linux	✓	✗
iOS / Android	✓	✗
Chromebook	✓	✗
HTML5 - Supported on Browser	✓	✗
Rdp Client (MSTSC)	✓	✓
CLIENT FEATURES	vDesk.works	Riptide Hosting
Easy One-Click Access	✓	✗
Full-Screen Applications	✓	✓
Optimized Screen Resolution	✓	✗
Client Drive / Printer Mapping	✓	✓
Disconnected / Active Session View	✓	✓
Web Based Client	✓	✗
ADD-ON SERVICES	vDesk.works	Riptide Hosting
Office 2016, 2019 or Office 365	✓	Office Professional Plus 2016 / 2013 (\$18/month per user)
AntiSpam & Malware Protection	✓	✗
QuickBooks	✓	✗
Backup (Snapshot)	✓	✗
Dedicated Firewall (pfSense-Only Hardware Charges)	✓	✗
REMOTE SUPPORT	vDesk.works	Riptide Hosting
Shadowing	✓	✗
Remote Management	✓	✗
Remote Monitoring	✓	✗
TECHNICAL SUPPORT	vDesk.works	Riptide Hosting
Email Support	✓	✓
Ticketing Support	✓	✗
Live Chat	✓	✗
Remote Session Support	✓	✗