

# vDesk.works vs Shells

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|                              |   | SHELLS DaaS / VDI                        |
|------------------------------|---|--|
| CPU (vCores)                 | 2 / 4 / 8 / 16 / 32 vCores and more                               | 2 / 4 vCores                             |
| RAM                          | 4 / 8 / 16 / 32 / 64 / 128 GB and more                            | 4 / 8 GB                                 |
| OS Drive                     | 128 / 256 / 512 / 1024 GB and more                                | 40 / 80 / 128 / 160 GB                   |
| User Profile Disk (UPD)      | 25 / 50 / 100 GB and more   | Included with OS storage                 |
| Shared Storage               | 128 GB Included for above 50 Users                                | NA                                       |
| Bandwidth                    | Un-Metered  | Un-Metered                               |
| FEATURES                     |   |  |
|                              | vDesk.works   | SHELLS DaaS / VDI                        |
| Operating System             | Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022 | Windows 7 Pro / Windows 10 / Server 2019 |
| Protocol                     | RDP   | RDP                                      |
| Load Balancing               | ✓   | ✓  |
| Application Publishing       | ✓   | ✗  |
| Office Suite                 | Office 365, Office 2016 / 2019, Open Office / BYOL                | Libre Office                             |
| VDI (Single Session)         | ✓   | ✓  |
| DaaS (Multi Session)         | ✓   | ✓  |
| Printing Redirection         | ✓   | NA                                       |
| Users                        | Unlimited Users   | Limited Availability                     |
| Sub Domain                   | Unlimited Users   | NA                                       |
| Simplified Deployment        | ✓   | ✗  |
| Storage Type                 | Included Enterprise SSD over RAID 10                              | SSD                                      |
| SECURITY FEATURES            |   |  |
|                              | vDesk.works   | SHELLS DaaS / VDI                        |
| Active Directory Services    | ✓   | ✓  |
| On-Prem AD Sync              | ✓   | ✓  |
| MFA                          | ✓   | ✓  |
| Customized Lockdown Policies | ✓   | ✗  |
| Endpoint Protection          | Webroot Endpoint Protection                                       | NA                                       |
| Automatic Backup (Snapshots) | ✓   | ✓  |
| Dedicated Firewall           | ✓   | ✗  |
| CLIENT PLATFORMS             |   |  |
|                              | vDesk.works   | SHELLS DaaS / VDI                        |
| Windows 7 / 8.x / 10         | ✓   | ✓  |
| Linux                        | ✓   | ✓  |
| MAC                          | ✓   | ✓  |
| iOS / Android                | ✓   | ✓  |
| Chromebook                   | ✓   | NA                                       |
| HTML5 Based Web Browser      | ✓   | ✓  |
| ON DEMAND (NO EXTRA COST)    |   |  |
|                              | vDesk.works   | SHELLS DaaS / VDI                        |
| Ipssec Site to Site VPN      | Free  | ✗  |
| IP Based Content Filtering   | ✓   | ✗  |
| Management Console           | Included for Above 25 Users                                       | NA                                       |
| Environment Management       | vDesk.works   | Self Managed                             |
| Technical Skill Required     | No  | Yes                                      |
| Environment Setup            | Included  | NA                                       |
| Fully Managed Support        | ✓   | ✗  |
| Hidden Charges               | No  | No                                       |
| TECHNICAL SUPPORT            |   |  |
|                              | vDesk.works   | SHELLS DaaS / VDI                        |
| Live Chat                    | ✓   | ✓  |
| Email Support                | ✓   | ✓  |
| Ticketing Support            | ✓   | ✓  |
| Phone Support                | ✓   | ✓  |
| Remote Session Support       | Free of Cost  | ✗  |
| ADD-ON SERVICES              |   |  |
|                              | vDesk.works   | SHELLS DaaS / VDI                        |
| Capture Screenshots          | ✓   | ✗  |
| Capture Keystrokes           | ✓   | ✗  |
| Capture Mouse Clicks         | ✓   | ✗  |
| Track Productivity           | ✓   | ✗  |
| Capture Screen Video Rec.    | ✓   | ✗  |

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vDesk.works offers DaaS (Desktop as a Service), VDI, Windows Cloud PC, QuickBooks, and SigerTax based Virtual Desktop Solution with servers hosted on secure data centers spread globally. It also offers hosted DaaS and VDI on Cloud Services including Microsoft Azure and AWS. Access Windows on Mac, Linux, Android, iOS, Windows, Chromebook, any HTML5 Browser.

## Contact Us

Have a question? Give us a call at 650-461-9170 | 469-908-0801 (Sales)

Join our fast growing vDesk.works community. vDesk.works has clients in USA, Canada, UK, Netherlands, Germany, Brazil, India, Singapore, Hong Kong, Philippines, Australia, Japan, China, Taiwan, and Malaysia along with other countries.

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