

Solution Type	Our Own Solution	Their Own Solution
Solution Name	vDesk.works	Accops
CPU (vCores)	2 / 4 / 8 / 16 / 32 vCores and more / BYO	Custom
RAM	4 / 8 / 16 / 32 / 64 / 128 GB and more / BYO	Custom
OS Drive	128 / 256 / 512 / 1024 GB and more / BYO	Custom
User Profile Disk (UPD)	25 / 50 / 100 GB and more	Custom
Shared Storage	128 GB Included for above 50 Users	Add-On
Bandwidth	Un-Metered	Un-Metered
FEATURES	vDesk.works	Accops
Operating System	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022	Windows 10 / Server 2019 / Server 2022 / Linux
Protocol	RDP	RDP / PCoIP
Load Balancing	✓	✓
Application Publishing	✓	✓
Office Suite	Office 365, Office 2016 / 2019, Open Office / BYOL	N/A
VDI (Single Session)	✓	✓
DaaS (Multi Session)	✓	✓
Printing Redirection	✓	✓
Users	Unlimited Users	N/A
Sub Domain	Included with SSL	✗
Simplified Deployment	✓	✓
Storage Type	Included Enterprise SSD over RAID 10	N/A
SECURITY FEATURES	vDesk.works	Accops
Active Directory Services	Free	✓
On-Prem Active Directory Sync	Free	✓
Multifactor Authentication	Mail MFA & Device Fingerprinting	Mail MFA & Device Fingerprinting
Custom Lockdown Policies	✓	✓
Endpoint Protection	Webroot & Windows Defender	Windows Defender
Automatic Backup (Snapshots)	✓	✓
DNS Filtering	✓	✓
Dedicated Firewall	✓	N/A
CLIENT PLATFORMS	vDesk.works	Accops
Windows 7 / 8.x / 10	✓	✓
Linux	✓	✓
MAC	✓	✓
iOS / Android	✓	✓
Chromebook	✓	✓
HTML5 Based Web Browser	✓	✓
ON DEMAND (NO EXTRA COST)	vDesk.works	Accops
Ipssec Site to Site VPN	Free	✓
IP Based Content Filtering	✓	N/A
Management Console	Included for Above 25 Users	✓
Environment Management	vDesk.works	Accops
Technical Skill Required	No	No
Environment Setup	Included	N/A
Fully Managed Support	Managed by vDesk.works	Managed by Accops
Hidden Charges	No	No
TRIALS	vDesk.works	Accops
Free Testing Account	Yes	Yes
Product Demo	Yes	Yes
Paid POC	Yes	No
TECHNICAL SUPPORT	vDesk.works	Accops
Live Chat	✓	✓
Email Support	✓	✓
Ticketing Support	✓	✓
Phone Support	✓	✓
Remote Session Support	Free of Cost	✗
ADD-ON SERVICES	vDesk.works	Accops
Capture Screenshots	✓	✗
Capture Keystrokes	✓	✗
Capture Mouse Clicks	✓	✗
Track Productivity	✓	✗
Capture Screen Video Recording	✓	✗