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Solution Type	Own Solution	Own Solution
Solution Name	vDesk.works	Tier Point
CPU (vCores)	2 / 4 / 8 / 16 / 32 vCores and more / BYO	Custom
RAM	4 / 8 / 16 / 32 / 64 / 128 GB and more / BYO	Custom / BYO
OS Drive	128 / 256 / 512 / 1024 GB and more / BYO	Custom / BYO
User Profile Disk (UPD)	25 / 50 / 100 GB and more	Custom
Shared Storage	128 GB Included for above 50 Users	Custom
Bandwidth	Un-Metered	Metered
FEATURES	vDesk.works	Tier Point
Operating System	Windows 10 / Windows 11 / Server 2016/ Server 2019 / Server 2022	Windows / Server OS
Protocol	RDP	RDP
Load Balancing	✓	✓
Application Publishing	✓	✓
Office Suite	Office 365, Office 2016 / 2019, Open Office / BYOL	Office 365, BYOL
VDI (Single Session)	✓	✓
DaaS (Multi Session)	✓	✓
Printing Redirection	✓	✓
Users	Unlimited Users	Unlimited Users
Sub Domain	Included with SSL	✗
Simplified Deployment	✓	N/A
Storage Type	Included Enterprise SSD over RAID 10	SSD / HDD
SECURITY FEATURES	vDesk.works	Tier Point
Active Directory Services	Free	✓
On-Prem Active Directory Sync	Free	✓
Multifactor Authentication	Mail MFA & Device Fingerprinting	Email MFA
Custom Lockdown Policies	✓	✓
Endpoint Protection	Webroot & Windows Defender	Windows Defender
Automatic Backup (Snapshots)	✓	✓
DNS Filtering	✓	✓
Dedicated Firewall	✓	N/A
CLIENT PLATFORMS	vDesk.works	Tier Point
Windows 7 / 8.x / 10	✓	✓
Linux	✓	✓
MAC	✓	✓
iOS / Android	✓	✗
Chromebook	✓	✗
HT ML5 Based Web Browser	✓	✓
ON DEMAND (NO EXTRA COST)	vDesk.works	Tier Point
Ipssec Site to Site VPN	Free	✓
IP Based Content Filtering	✓	✓
Management Console	Included for Above 25 Users	✓
Environment Management	vDesk.works	Tier Point
Technical Skill Required	No	Yes
Environment Setup	Included	Included
Fully Managed Support	Managed by vDesk.works	Managed by Tierpoint
Hidden Charges	No	No
TRIALS	vDesk.works	Tier Point
Free Testing Account	Yes	✓
Product Demo	Yes	✓
Paid POC	Yes	✗
TECHNICAL SUPPORT	vDesk.works	Tier Point
Live Chat	✓	✓
Email Support	✓	✓
Ticketing Support	✓	✓
Phone Support	✓	✓
Remote Session Support	Free of Cost	✗
ADD-ON SERVICES	vDesk.works	Tier Point
Capture Screenshots	✓	✗
Capture Keystrokes	✓	✗
Capture Mouse Clicks	✓	✗
Track Productivity	✓	✗
Capture Screen Video Recording	✓	✗

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