

		10Zig
Solution Type	Own Solution	Own Solution
Solution Name	vDesk.works	10Zig
CPU (vCores)	2 / 4 / 8 / 16 / 32 vCores and more / BYOL	2 / 4 vCore
RAM	4 / 8 / 16 / 32 / 64 / 128 GB and more / BYOL	2 / 4 / 8 / 32 GB
OS Drive	128 / 256 / 512 / 1024 GB and more / BYOL	32 / 256 GB
User Profile Disk (UPD)	25 / 50 / 100 GB and more	✗
Shared Storage	128 GB Included for above 50 Users	✗
Bandwidth	Un-Metered	N/A
FEATURES		
	vDesk.works	10Zig
Operating System	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022	Windows 10
Protocol	RDP	RDP and PCoIP
Load Balancing	✓	✗
Application Publishing	✓	✗
Office Suite	Office 365, Office 2016 / 2019, Open Office / BYOL	BYOL
VDI (Single Session)	✓	✗
DaaS (Multi Session)	✓	✗
Printing Redirection	✓	✓
Users	Unlimited Users	Unlimited Users
Sub Domain	Included with SSL	✗
Simplified Deployment	✓	✗
Storage Type	Included Enterprise SSD over RAID 10	N/A
SECURITY FEATURES		
	vDesk.works	10Zig
Active Directory Services	Free	✓
On-Prem Active Directory Sync	Free	✗
Multifactor Authentication	Mail MFA & Device Fingerprinting	✓
Custom Lockdown Policies	✓	✗
Endpoint Protection	Webroot & Windows Defender	✗
Automatic Backup (Snapshots)	✓	✗
DNS Filtering	✓	✗
Dedicated Firewall	✓	✗
CLIENT PLATFORMS		
	vDesk.works	10Zig
Windows 7 / 8.x / 10	✓	✓
Linux	✓	✓
MAC	✓	✗
IOS / Android	✓	✗
Chromebook	✓	✗
HTML5 Based Web Browser	✓	✗
ON DEMAND (NO EXTRA COST)		
	vDesk.works	10Zig
IPsec Site to Site VPN	Free	✗
IP Based Content Filtering	✓	✗
Management Console	Included for Above 25 Users	✓
Environment Management	vDesk.works	10ZIG Manager
Technical Skill Required	No	No
Environment Setup	Included	NA
Fully Managed Support	Managed by vDesk.works	✓
Hidden Charges	No	No
TRIALS		
	vDesk.works	10Zig
Free Testing Account	Yes	Yes
Product Demo	Yes	Yes
Paid POC	Yes	No
TECHNICAL SUPPORT		
	vDesk.works	10Zig
Live Chat	✓	✓
Email Support	✓	✓
Ticketing Support	✓	✓
Phone Support	✓	✓
Remote Session Support	Free of Cost	✗
ADD-ON SERVICES		
	vDesk.works	10Zig
Capture Screenshots	✓	✗
Capture Keystrokes	✓	✗
Capture Mouse Clicks	✓	✗
Track Productivity	✓	✗
Capture Screen Video Recording	✓	✗

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