	vDesk.works	Acuutech VDI
Solution Type	Own Solution	Azure virtual desktop
Solution Name	vDesk.works	Acuutech Cloud
CPU (vCores)	2 / 4 / 8 / 16 / 32 vCores and more / BYO	2 / 4 / 8 / 16 vCores and more / BYO
RAM	4 / 8 / 16 / 32 / 64 / 128 GB and more / BYO	4 / 8 / 16 / 32 GB and more / BYO
OS Drive	128 / 256 / 512 / 1024 GB and more / BYO	128 / 256 / 512 / 1024 GB and more / BYO
User Profile Disk (UPD)	25 / 50 / 100 GB and more	N/A
Shared Storage	128 GB Included for above 50 Users	N/A
Bandwidth	Un-Metered	Metered

FEATURES	**vDesk.works**	**Acuutech VDI**
Operating System	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022	Windows 10 / Windows 11
Protocol	RDP	RDP
Load Balancing	✅	✅
Application Publishing	✅	✅
Office Suite	Office 365, Office 2016 / 2019, Open Office / BYOL	Office 365 / BYOL
VDI (Single Session)	✅	✅
DaaS (Multi Session)	✅	✅
Printing Redirection	✅	✅
Users	Unlimited Users	Unlimited Users
Sub Domain	Included with SSL	❌
Simplified Deployment	✅	✅
Storage Type	Included Enterprise SSD over RAID 10	Enterprise SSD

SECURITY FEATURES	**vDesk.works**	**Acuutech VDI**
Active Directory Services	Free	Free
On-Prem Active Directory Sync	Free	Free
Multifactor Authentication	Mail MFA & Device Fingerprinting	✅
Custom Lockdown Policies	✅	✅
Endpoint Protection	Webroot & Windows Defender	Windows Defender
Automatic Backup (Snapshots)	✅	✅
DNS Filtering	✅	N/A
Dedicated Firewall	✅	✅

CLIENT PLATFORMS	**vDesk.works**	**Acuutech VDI**
Windows 7 / 8.x / 10	✅	✅
Linux	✅	❌
MAC	✅	✅
IOS / Android	✅	✅
Chromebook	✅	✅
HTML5 Based Web Browser	✅	✅

ON DEMAND (NO EXTRA COST)	**vDesk.works**	**Acuutech VDI**
IPsec Site to Site VPN	Free	✅
IP Based Content Filtering	✅	✅
Management Console	Included for Above 25 Users	N/A
Environment Management	vDesk.works	Acuutech Cloud
Technical Skill Required	No	N/A
Environment Setup	Included	N/A
Fully Managed Support	Managed by vDesk.works	Managed by Acuutech
Hidden Charges	No	N/A

TRIALS	**vDesk.works**	**Acuutech VDI**
Free Testing Account	Yes	N/A
Product Demo	Yes	Yes
Paid POC	Yes	N/A

TECHNICAL SUPPORT	**vDesk.works**	**Acuutech VDI**
Live Chat	✅	❌
Email Support	✅	❌
Ticketing Support	✅	✅
Phone Support	✅	✅
Remote Session Support	Free of Cost	✅

ADD-ON SERVICES	**vDesk.works**	**Acuutech VDI**
Capture Screenshots	✅	❌
Capture Keystrokes	✅	❌
Capture Mouse Clicks	✅	❌
Track Productivity	✅	❌
Capture Screen Video Recording	✅	❌