	vDesk.works	Comport
Solution Type	Own Solution	Citrix
Solution Name	vDesk.works	Comport
CPU (vCores)	2 / 4 / 8 / 16 / 32 vCores and more / BYOL	Custom
RAM	4 / 8 / 16 / 32 / 64 / 128 GB and more / BYOL	Custom
OS Drive	128 / 256 / 512 / 1024 GB and more / BYOL	Custom
User Profile Disk (UPD)	25/ 50 / 100 GB and more	Custom
Shared Storage	128 GB Included for above 50 Users	Custom
Bandwidth	Un-Metered	N/A
FEATURES	**vDesk.works**	**Comport**
Operating System	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022
Protocol	RDP	NA
Load Balancing	✔	✔
Application Publishing	✔	✔
Office Suite	Office 365, Office 2016 / 2019, Open Office / BYOL	Office 365
VDI (Single Session)	✔	✔
DaaS (Multi Session)	✔	✔
Printing Redirection	✔	✔
Users	Unlimited Users	Unlimited Users
Sub Domain	Included with SSL	✖
Simplified Deployment	✔	✔
Storage Type	Included Enterprise SSD over RAID 10	HDD
SECURITY FEATURES	**vDesk.works**	**Comport**
Active Directory Services	Free	✔
On-Prem Active Directory Sync	Free	✔
Multifactor Authentication	Mail MFA & Device Fingerprinting	✔
Custom Lockdown Policies	✔	✖
Endpoint Protection	Webroot & Windows Defender	✔
Automatic Backup (Snapshots)	✔	✔
DNS Filtering	✔	✔
Dedicated Firewall	✔	✔
CLIENT PLATFORMS	**vDesk.works**	**Comport**
Windows 7 / 8.x / 10	✔	✔
Linux	✔	N/A
MAC	✔	N/A
IOS / Android	✔	N/A
Chromebook	✔	N/A
HTML5 Based Web Browser	✔	N/A
ON DEMAND (NO EXTRA COST)	**vDesk.works**	**Comport**
IPsec Site to Site VPN	Free	✖
IP Based Content Filtering	✔	Yes
Management Console	Included for Above 25 Users	7tpswFlq4uu1VKnZcS
Environment Management	vDesk.works	Comport
Technical Skill Required	No	No
Environment Setup	Included	Yes
Fully Managed Support	Managed by vDesk.works	Managed by Comport
Hidden Charges	No	Yes
TRIALS	**vDesk.works**	**Comport**
Free Testing Account	Yes	Yes
Product Demo	Yes	✔
Paid POC	Yes	No
TECHNICAL SUPPORT	**vDesk.works**	**Comport**
Live Chat	✔	✖
Email Support	✔	✔
Ticketing Support	✔	✔
Phone Support	✔	✔
Remote Session Support	Free of Cost	✖
ADD-ON SERVICES	**vDesk.works**	**Comport**
Capture Screenshots	✔	✖
Capture Keystrokes	✔	✖
Capture Mouse Clicks	✔	✖
Track Productivity	✔	✖
Capture Screen Video Recording	✔	✖