	vDesk.works	Proarch
Solution Type	Own Solution	Azure Virtual Desktop
Solution Name	vDesk.works	Proarch
CPU (vCores)	2 / 4 / 8 / 16 / 32 vCores and more / BYOL	2 / 4 / 8 / 16 / 32 vCores and more / BYOL
RAM	4 / 8 / 16 / 32 / 64 / 128 GB and more / BYOL	4 / 8 / 16 / 32 / 64 / 128 GB and more / BYOL
OS Drive	128 / 256 / 512 / 1024 GB and more / BYOL	128 / 256 / 512 / 1024 GB and more / BYOL
User Profile Disk (UPD)	25 / 50 / 100 GB and more	25 / 50 / 100 GB and more
Shared Storage	128 GB Included for above 50 Users	Extra Cost
Bandwidth	Un-Metered	Metered

FEATURES	vDesk.works	Proarch
Operating System	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022
Protocol	RDP	RDP
Load Balancing	✔	Paid
Application Publishing	✔	✘
Office Suite	Office 365, Office 2016 / 2019, Open Office / BYOL	Office 365 / BYOL
VDI (Single Session)	✔	✔
DaaS (Multi Session)	✔	✔
Printing Redirection	✔	✔
Users	Unlimited Users	Unlimited Users
Sub Domain	Included with SSL	✘
Simplified Deployment	✔	✔
Storage Type	Included Enterprise SSD over RAID 10	Enterprise SSD

SECURITY FEATURES	vDesk.works	Proarch
Active Directory Services	Free	✔
On-Prem Active Directory Sync	Free	✘
Multifactor Authentication	Mail MFA & Device Fingerprinting	Extra Cost
Custom Lockdown Policies	✔	✘
Endpoint Protection	Webroot & Windows Defender	Windows Defender
Automatic Backup (Snapshots)	✔	Extra Cost
DNS Filtering	✔	N/A
Dedicated Firewall	✔	Add-On

CLIENT PLATFORMS	vDesk.works	Proarch
Windows 7 / 8.x / 10 / 11	✔	✔
Linux	✔	✘
MAC	✔	✔
IOS / Android	✔	✔
Chromebook	✔	✔
HTML5 Based Web Browser	✔	✔

ON DEMAND (NO EXTRA COST)	vDesk.works	Proarch
IPsec Site to Site VPN	Free	Add-On
IP Based Content Filtering	✔	✘
Management Console	Included for Above 25 Users	✘
Environment Management	vDesk.works	Proarch
Technical Skill Required	No	No
Environment Setup	Included	Included
Fully Managed Support	Managed by vDesk.works	Managed by Proarch
Hidden Charges	No	Yes

TRIALS	vDesk.works	Proarch
Free Testing Account	Yes	N/A
Product Demo	Yes	Yes
Paid POC	Yes	Yes

TECHNICAL SUPPORT	vDesk.works	Proarch
Live Chat	✔	✔
Email Support	✔	✔
Ticketing Support	✔	✘
Phone Support	✔	✔
Remote Session Support	Free of Cost	✘

ADD-ON SERVICES	vDesk.works	Proarch
Capture Screenshots	✔	✘
Capture Keystrokes	✔	✘
Capture Mouse Clicks	✔	✘
Track Productivity	✔	✘
Capture Screen Video Recording	✔	✘