

Solution Type	Own Solution	Own Solution
Solution Name	vDesk.works	Abacus Private Cloud
CPU (vCores)	2 / 4 / 8 / 16 / 32 vCores and more / BYOL	N/A
RAM	4 / 8 / 16 / 32 / 64 / 128 GB and more / BYOL	N/A
OS Drive	128 / 256 / 512 / 1024 GB and more / BYOL	N/A
User Profile Disk (UPD)	25 / 50 / 100 GB and more	N/A
Shared Storage	128 GB Included for above 50 Users	N/A
Bandwidth	Un-Metered	N/A
FEATURES	vDesk.works	Abacus Private Cloud
Operating System	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022	Windows Server 2012 / Server 2016
Protocol	RDP	RDP
Load Balancing	✓	N/A
Application Publishing	✓	✓
Office Suite	Office 365, Office 2016 / 2019, Open Office / BYOL	Office 365 / BYOL
VDI (Single Session)	✓	N/A
DaaS (Multi Session)	✓	✓
Printing Redirection	✓	✓
Users	Unlimited Users	N/A
Sub Domain	Included with SSL	✓
Simplified Deployment	✓	✓
Storage Type	Included Enterprise SSD over RAID 10	SSD
SECURITY FEATURES	vDesk.works	Abacus Private Cloud
Active Directory Services	Free	✓
On-Prem Active Directory Sync	Free	✓
Multifactor Authentication	Mail MFA & Device Fingerprinting	✓
Custom Lockdown Policies	✓	✗
Endpoint Protection	Webroot & Windows Defender	Sophos Endpoint Security
Automatic Backup (Snapshots)	✓	✗
DNS Filtering	✓	✗
Dedicated Firewall	✓	✗
CLIENT PLATFORMS	vDesk.works	Abacus Private Cloud
Windows 7 / 8.x / 10	✓	✓
Linux	✓	✗
MAC	✓	✓
IOS / Android	✓	✗
Chromebook	✓	✗
HTML5 Based Web Browser	✓	✓
ON DEMAND (NO EXTRA COST)	vDesk.works	Abacus Private Cloud
IPsec Site to Site VPN	Free	N/A
IP Based Content Filtering	✓	N/A
Management Console	Included for Above 25 Users	✓
Environment Management	vDesk.works	Abacus Private Cloud
Technical Skill Required	No	No
Environment Setup	Included	✓
Fully Managed Support	Managed by vDesk.works	✓
Hidden Charges	No	N/A
TRIALS	vDesk.works	Abacus Private Cloud
Free Testing Account	Yes	✗
Product Demo	Yes	Yes
Paid POC	Yes	✗
TECHNICAL SUPPORT	vDesk.works	Abacus Private Cloud
Live Chat	✓	✓
Email Support	✓	✗
Ticketing Support	✓	✓
Phone Support	✓	✓
Remote Session Support	Free of Cost	✗
ADD-ON SERVICES	vDesk.works	Abacus Private Cloud
Capture Screenshots	✓	✗
Capture Keystrokes	✓	✗
Capture Mouse Clicks	✓	✗
Track Productivity	✓	✗
Capture Screen Video Recording	✓	✗