	vDesk.works	Otava
Solution Type	Own Solution	Vmware/Azure/AWS/Azure
Solution Name	vDesk.works	Otava Cloud
CPU (vCores)	2 / 4 / 8 / 16 / 32 vCores and more / BYOL	2 / 4 / 8 / 16 / 32 vCores and more
RAM	4 / 8 / 16 / 32 / 64 / 128 GB and more / BYOL	4 / 8 / 16 / 32 / 64 / 128 GB and more
OS Drive	128 / 256 / 512 / 1024 GB and more / BYOL	128 / 256 / 512 / 1024 GB and more
User Profile Disk (UPD)	25 / 50 / 100 GB and more	25 / 50 GB and more
Shared Storage	128 GB Included for above 50 Users	Extra Cost
Bandwidth	Un-Metered	Metered

FEATURES	vDesk.works	Otava
Operating System	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022
Protocol	RDP	PCoIP / RDP
Load Balancing	✅	✅
Application Publishing	✅	✅
Office Suite	Office 365, Office 2016 / 2019, Open Office / BYOL	Office 365, Office 2016 / 2019, Open Office / BYOL
VDI (Single Session)	✅	✅
DaaS (Multi Session)	✅	✅
Printing Redirection	✅	N/A
Users	Unlimited Users	✅
Sub Domain	Included with SSL	❌
Simplified Deployment	✅	❌
Storage Type	Included Enterprise SSD over RAID 10	SSD

SECURITY FEATURES	vDesk.works	Otava
Active Directory Services	Free	✅
On-Prem Active Directory Sync	Free	✅
Multifactor Authentication	Mail MFA & Device Fingerprinting	✅
Custom Lockdown Policies	✅	N/A
Endpoint Protection	Webroot & Windows Defender	✅
Automatic Backup (Snapshots)	✅	✅
DNS Filtering	✅	✅
Dedicated Firewall	✅	✅

CLIENT PLATFORMS	vDesk.works	Otava
Windows 7 / 8.x / 10	✅	❌
Linux	✅	❌
MAC	✅	❌
IOS / Android	✅	❌
Chromebook	✅	❌
HTML5 Based Web Browser	✅	✅

ON DEMAND (NO EXTRA COST)	vDesk.works	Otava
IPsec Site to Site VPN	Free	✅
IP Based Content Filtering	✅	✅
Management Console	Included for Above 25 Users	✅
Environment Management	vDesk.works	✅
Technical Skill Required	No	Yes
Environment Setup	Included	✅
Fully Managed Support	Managed by vDesk.works	✅
Hidden Charges	No	No

TRIALS	vDesk.works	Otava
Free Testing Account	Yes	Yes
Product Demo	Yes	Yes
Paid POC	Yes	No

TECHNICAL SUPPORT	vDesk.works	Otava
Live Chat	✅	❌
Email Support	✅	✅
Ticketing Support	✅	✅
Phone Support	✅	✅
Remote Session Support	Free of Cost	❌

ADD-ON SERVICES	vDesk.works	Otava
Capture Screenshots	✅	❌
Capture Keystrokes	✅	❌
Capture Mouse Clicks	✅	❌
Track Productivity	✅	❌
Capture Screen Video Recording	✅	❌