

Solution Type	Own Solution	AWS / Azure / GCP
Solution Name	vDesk.works	Sterling
CPU (vCores)	2 / 4 / 8 / 16 / 32 vCores and more / BYO	2 / 4 / 8 / 16 / 32 vCores and more
RAM	4 / 8 / 16 / 32 / 64 / 128 GB and more / BYO	4 / 8 / 16 / 32 / 64 / 128 GB and more
OS Drive	128 / 256 / 512 / 1024 GB and more / BYO	64 / 128 / 256 / 512 / 1024 GB and more
User Profile Disk (UPD)	25 / 50 / 100 GB and more	50 GB and more
Shared Storage	128 GB Included for above 50 Users	N/A
Bandwidth	Un-Metered	Metered
FEATURES		
	vDesk.works	Sterling
Operating System	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022	Windows 10 / Server 2016 / Server 2019
Protocol	RDP	RDP
Load Balancing	✓	✓
Application Publishing	✓	N/A
Office Suite	Office 365, Office 2016 / 2019, Open Office / BYOL	N/A
VDI (Single Session)	✓	✓
DaaS (Multi Session)	✓	✓
Printing Redirection	✓	✓
Users	Unlimited Users	✗
Sub Domain	Included with SSL	✓
Simplified Deployment	✓	N/A
Storage Type	Included Enterprise SSD over RAID 10	SSD
SECURITY FEATURES		
	vDesk.works	Sterling
Active Directory Services	Free	N/A
On-Prem Active Directory Sync	Free	N/A
Multifactor Authentication	Mail MFA & Device Fingerprinting	✓
Custom Lockdown Policies	✓	✓
Endpoint Protection	Webroot & Windows Defender	Windows Defender
Automatic Backup (Snapshots)	✓	✓
DNS Filtering	✓	✓
Dedicated Firewall	✓	✓
CLIENT PLATFORMS		
	vDesk.works	Sterling
Windows 7 / 8.x / 10	✓	✗
Linux	✓	✗
MAC	✓	✗
IOS / Android	✓	✗
Chromebook	✓	✗
HTML5 Based Web Browser	✓	✓
ON DEMAND (NO EXTRA COST)		
	vDesk.works	Sterling
IPsec Site to Site VPN	Free	✓
IP Based Content Filtering	✓	✓
Management Console	Included for Above 25 Users	✓
Environment Management	vDesk.works	✓
Technical Skill Required	No	✓
Environment Setup	Included	✗
Fully Managed Support	Managed by vDesk.works	✓
Hidden Charges	No	N/A
TRIALS		
	vDesk.works	Sterling
Free Testing Account	Yes	✓
Product Demo	Yes	✓
Paid POC	Yes	✗
TECHNICAL SUPPORT		
	vDesk.works	Sterling
Live Chat	✓	✗
Email Support	✓	✓
Ticketing Support	✓	✗
Phone Support	✓	✓
Remote Session Support	Free of Cost	✗
ADD-ON SERVICES		
	vDesk.works	Sterling
Capture Screenshots	✓	✗
Capture Keystrokes	✓	✗
Capture Mouse Clicks	✓	✗
Track Productivity	✓	✗
Capture Screen Video Recording	✓	✗