

Solution Type	Own Solution	VMWare Horizon
Solution Name	vDesk.works	AUCloud VDaaS
CPU (vCores)	2 / 4 / 8 / 16 / 32 vCores and more / <b>BYO</b>	2 / 4 / 8 / 16 / 32 vCores and more
RAM	4 / 8 / 16 / 32 / 64 / 128 GB and more / <b>BYO</b>	32 / 64 / 128 GB and more
OS Drive	<b>128 / 256 / 512 / 1024 GB and more / BYO</b>	128 / 256 / 512 GB and more
User Profile Disk (UPD)	25 / 50 / <b>100 GB and more</b>	25 / 50 GB and more
Shared Storage	<b>128 GB Included for above 50 Users</b>	<b>Add On</b>
Bandwidth	<b>Un-Metered</b>	<b>Metered</b>
FEATURES	vDesk.works	AUCloud
Operating System	Windows 10 / Windows 11 / <b>Server 2016 / Server 2019 / Server 2022</b>	Windows 10 / Windows 11
Protocol	RDP	PCoIP / RDP
Load Balancing	<b>✓</b>	<b>✓</b>
Application Publishing	<b>✓</b>	<b>✓</b>
Office Suite	Office 365, <b>Office 2016 / 2019, Open Office / BYOL</b>	Office 365 / BYOL
VDI (Single Session)	<b>✓</b>	<b>✓</b>
DaaS (Multi Session)	<b>✓</b>	<b>✓</b>
Printing Redirection	<b>✓</b>	<b>✓</b>
Users	Unlimited Users	Unlimited Users
Sub Domain	<b>Included with SSL</b>	<b>N/A</b>
Simplified Deployment	<b>✓</b>	<b>✗</b>
Storage Type	<b>Included Enterprise SSD over RAID 10</b>	SSD
SECURITY FEATURES	vDesk.works	AUCloud
Active Directory Services	<b>Free</b>	<b>✓</b>
On-Prem Active Directory Sync	<b>Free</b>	<b>✓</b>
Multifactor Authentication	<b>Mail MFA &amp; Device Fingerprinting</b>	<b>✓</b>
Custom Lockdown Policies	<b>✓</b>	<b>✓</b>
Endpoint Protection	<b>Webroot &amp; Windows Defender</b>	Windows Defender
Automatic Backup (Snapshots)	<b>✓</b>	<b>✓</b>
DNS Filtering	<b>✓</b>	<b>✓</b>
Dedicated Firewall	<b>✓</b>	<b>✓</b>
CLIENT PLATFORMS	vDesk.works	AUCloud
Windows 7 / 8.x / 10	<b>✓</b>	<b>✓</b>
Linux	<b>✓</b>	<b>✗</b>
MAC	<b>✓</b>	<b>✓</b>
IOS / Android	<b>✓</b>	<b>✓</b>
Chromebook	<b>✓</b>	<b>✓</b>
HT ML5 Based Web Browser	<b>✓</b>	<b>✗</b>
ON DEMAND (NO EXTRA COST)	vDesk.works	AUCloud
IPsec Site to Site VPN	<b>Free</b>	<b>✓</b>
IP Based Content Filtering	<b>✓</b>	<b>✓</b>
Management Console	<b>Included for Above 25 Users</b>	<b>✓</b>
Environment Management	vDesk.works	AUCloud
Technical Skill Required	No	No
Environment Setup	<b>Included</b>	<b>N/A</b>
Fully Managed Support	<b>Managed by vDesk.works</b>	<b>✓</b>
Hidden Charges	No	No
TRIALS	vDesk.works	AUCloud
Free Testing Account	Yes	Yes
Product Demo	<b>Yes</b>	<b>No</b>
Paid POC	<b>Yes</b>	<b>No</b>
TECHNICAL SUPPORT	vDesk.works	AUCloud
Live Chat	<b>✓</b>	<b>✓</b>
Email Support	<b>✓</b>	<b>✓</b>
Ticketing Support	<b>✓</b>	<b>✓</b>
Phone Support	<b>✓</b>	<b>✓</b>
Remote Session Support	<b>Free of Cost</b>	<b>✓</b>
ADD-ON SERVICES	vDesk.works	AUCloud
Capture Screenshots	<b>✓</b>	<b>✓</b>
Capture Keystrokes	<b>✓</b>	<b>✗</b>
Capture Mouse Clicks	<b>✓</b>	<b>✗</b>
Track Productivity	<b>✓</b>	<b>✗</b>
Capture Screen Video Recording	<b>✓</b>	<b>✓</b>